



# BOOK AND CRUISE WITH CONFIDENCE THIS WINTER AND SUMMER 2022 Putting the safety of our guests and crew first with MSC's leading protocol

Thanks to our **Cruise with Confidence program**, we offer a **safe**, **flexible** and **enjoyable** cruising holiday. Reinforced with the required **COVID-19 protection plan**, this insurance gives you **extra security before**, **during and after the cruise**. You can book and cruise with confidence thanks to the following elements:



### ALL GUESTS AND CREW VACCINATED AND TESTED

All Guests ages 12 and above are required to be fully vaccinated. All Guests ages 2 and above are required to submit a negative test prior to boarding. Our crew members are fully vaccinated and regularly tested.



#### **FLEXIBLE BOOKING CHANGES**

Book your cruise now, and should you require to reschedule or change guest names, we will do so free of charge 15 days prior to your sail date.



## PEACE OF MIND BEFORE, DURING AND AFTER THE CRUISE

You will be fully protected by the required COVID-19 protection insurance, should you test positive before boarding or during your cruise. We'll make it easy for you to meet any testing obligations on board prior to returning home.



# A FULL EXPERIENCE

Our protocols are designed to make your cruise experience as enjoyable and as safe as possible. You will be free to disembark and independently visit ports of call wherever local regulations allow it.

DISCOVER MORE

# ENSURING THE RICHNESS OF THE MSC EXPERIENCE

You will continue to be pleased by unique experiences from the booking onwards and thanks to our Healthy and Safety protocol you can enjoy the **richness of the MSC onboard experience knowing that the health and safety of the guests and crew are protected**. Our **full protocol is available on the website**.









# SHORE EXCURSIONS

- Enjoy exploring freely on your own in ports of calls where allowed by local port and health authorities' regulations
- Experience the same high standards of health and safety we offer on board during protected MSC Excursions
- · Carefully selected itineraries.

#### **RESTAURANT, BARS & LOUNGES**

- · All meals and drinks served to guests at their table.
- · Adapted service and seating layouts to allow for social distancing.
- QR code scanning restaurant and bar menus.

### ENTERTAINMENT AND ACTIVITIES

- · Newly designed activities for smaller group sizes
- · Entertainment schedule extended to ensure social distancing.
- All recreational and sporting equipment, fitness machines, toys, games and Kids Club equipment sanitized after each use
- Kids Club available by reservation at no extra charge.

## OUTDOOR AREAS AND POOLS

- Reduced occupancy for pools, whirlpool baths and the aquapark to ensure social distancing.
- Sunbeds separated in clusters and sanitised after every use.
- · Deep sanitation every night.



## GUEST SERVICES AND CUTTING-EDGE TECHNOLOGIES

- New onboard Information Centre available by phone to avoid queues.
  - MSC for Me\* technologies to book activities by phone
  - Use your cruise card or MSC for Me wristband\*\* for cashless payments.

\* MSC for Me digital programme (mobile app, in-cabin smart TV, interactive touchscreens) is available on MSC World Europa, MSC Seascape, MSC Virtuosa, MSC Seashore, MSC Meraviglia, MSC Bellissima, MSC Grandiosa, MSC Seaview, MSC Seaside, MSC Magnifica and MSC Splendida.

\*\* MSC for Me Wristband is available on board MSC Meraviglia, MSC Bellissima, MSC Seaside, MSC Seaview, MSC Grandiosa, MSC Virtuosa, MSC Seashore.